

ResPax Enterprise Ongoing Costs

- \$150 per concurrent user per month – minimum 3 users = \$450 (\$15 per day – which is less than 1 hour of staff time)
- 1.0% commission on network booking

Calculate Your Savings with ResPax Enterprise doing all this work:

Web

- * Automatic booking confirmations
- * Automatic calculation of availability
- * Automatic entry of details into res system
- * Optional extra real-time credit card processing: automatic bank deposit and authorisation number record
- * Tour content management:
 - Web development fees saving
 - Time spent liaising with web developers
- * Agent logins:
 - Update their own company details
 - Direct bookings
- * Upsell capabilities (sell options & extras online)

In-house Reservations: Packages

- * Availability based on package components
- * Emails/sms/fax to 3rd party providers
- * Automatic reporting (such as manifests) for 3rd party providers
- * Automatic scheduled emails with reports to 3rd party providers

In-house Reservations: Other

- * Automatic availability calculations
- * Editable email/fax/sms templates
- * Automatic voucher and itinerary preparation
- * Optional extra real-time credit card processing: one-click bank deposit and authorisation number record
- * Automatic tour/bus manifests, including POB info
- * Automatic emails of manifests to staff/transfer providers
- * Forced system actions (reduce staff errors)
- * Duplicate booking check
- * Daily banking reconciliation reports
- * Improved process – handling discounting/ promotional pricing
- * Customer diaries showing all communications
- * Staff reminder and alerts to action a reservation task, eg. charge payment balance
- * Audit trails – automatic recording of actions taken on a reservation and who has taken them (faster resolution of issues or answering of queries)

Accounting

- * Integration with accounting system
- * Provision of reconciliation reports
- * Automatic invoicing summaries
- * Invoicing capabilities

Sales and Marketing

- ✿ Automatic reporting of top agents/all agents
- ✿ Automatic reporting of sales figures (by passenger, by agent, by tour, by consultant, total, etc)
- ✿ Automatic reporting of customer origin (country)
- ✿ Automatic reporting of booking source

Other

- ✿ Multi-level/item access permissions (reduce errors, maintain confidentiality)