

Feature	ResPax Tour Operator Reservation Software
WEB FEATURES	
Web Bookings with Real-time Availability	Customisable voucher, ability to take deposit only, quick book or step-by-step booking process.
Auto Email Booking Confirmations	
Secure Credit Card Transactions	
Agent Logins via Web	Via ResPax Operator Network direct connection or direct login to operator website
Operator Logins (package partners)	
Availability Grid	
Web Content Management (tour info)	
TOUR PRODUCT SETUP	
Multiple Unlimited Tours	
Tour Packages	Availability based on multiple components (eg. other tours/accommodation), auto email of bookings to 3 rd parties, component reporting
Ability to Add Options & Extras	
Multi-Passenger Bookings	
Price Managed by Rules	
Flexible Payment Terms	
Multi-Language Ready	
Multi-Currency Capabilities	
AGENTS	
Agent Management	
Agent Logins via Web for bookings and real-time availability information	Via ResPax Operator Network direct connection or direct login to operator website
Commission Managed by Rules	
Agent Relationships (parent company, sales representatives)	
RESERVATIONS	
Booking Notifications	SMS/Fax/Email Multiple email addresses Email/fax optional incl. voucher, confirmation, itinerary
Booking Modifications	
Multi-Passenger Bookings	
Copy Booking Feature	
Automatic Itinerary	
Diary Actions with Alerts – pop up, email, SMS (allocate to individuals, groups, anyone)	
Diary Notes	
Real-time Credit Card Processing	Optional

Feature	Respax Tour Operator Reservation Software
OTHER	
Reporting	Large range of prepared set of reports (customisation possible), schedule reporting/emailing
System User Access Permission Levels	
Audit Trails	
Accounting System Integration	
CRM Management: - Source - Origin - Booking History	
RESPAX TOUR OPERATOR SOFTWARE DISTRIBUTION CHANNELS <ul style="list-style-type: none"> • Respax Web Tools - booking widget for your website • Respax Operator Network Direct System to System Connection for Booking Agents – systems/agents currently connected include TXA (Tourism Exchange Australia), Peter Pans, Ticketmates, DCMRes. 	